

Welcome to the arrival centre



Leaflet distributed to people who ask for asylum
at the Fedasil arrival centre in Brussels



Your first day in the arrival centre

You will follow different steps inside the centre.



Info
Fedasil

01 / Reception

If you explain that you want to apply for 'international protection' (apply for asylum in Belgium), you will be asked to enter the centre to submit your application.

Your luggage: the staff of the centre will take your luggage and examine it. You will collect your luggage later in the day. **Keep your valuables and identity documents on you (do not leave them in your luggage)**. These documents will be useful for submitting your application.



02 / Registration

Here, the Immigration Office will register your application for international protection.

The officer from the Immigration Office will ask you some questions to find out your identity (name, date of birth, nationality, etc.). They will ask you for the identity documents you have with you.

The officer from the Immigration Office will also take your fingerprints. This allows the Immigration office to check whether you are already registered in a different European country. If you are, you may be sent to this country to apply for international protection there.



03 / Medical screening

The medical team of Fedasil will check that you are in good health. Everyone undergoes medical screening. You may receive vaccinations against contagious diseases, depending on your country of origin. The nurse will write a medical report.

We will also take an X-ray of your lungs to see if you have tuberculosis. This is a very contagious disease and we may send you to the hospital if you are ill.



04/ Accommodation

Here, you will find your luggage. A Fedasil employee will check whether you have the right to reception while your request for international protection is examined.



Are you entitled to reception? You will temporarily stay in the arrival centre. Then you will move to another centre where you will stay during the processing of your asylum procedure. Fedasil will offer you a reception place: this is often a centre managed by Fedasil or the Red Cross. It is an 'open' centre, which means that you can enter and leave this building freely provided that you respect the centre's rules. Fedasil will choose the centre according to the beds available in the centres at the time, and taking account of your situation (composition of your family, your health, etc.).

Reception is a right, but not an obligation; you can also decide to turn down the centre that Fedasil offers you, for example if you have friends in Belgium who can give you accommodation.



Are you not entitled to reception? You must leave the arrival centre. We will explain that you have the right to urgent medical assistance, but you cannot go to a reception place.

What is?

Find out the meaning of difficult words in this leaflet.

Asking Belgium for protection? If you have fled your country and are applying for asylum in Belgium, you can submit an application for 'international protection'.

The arrival centre? In this building in Brussels ('Petit-Château') you can submit your application for international protection to the Belgian authorities. You may be offered accommodation while your application is examined, depending on your situation.

The arrival centre is managed by Fedasil, which is a government organisation. Your request for international protection will be registered in the centre by a different government organisation: the Immigration Office.

Contact

Arrival centre

Open from Monday to Friday

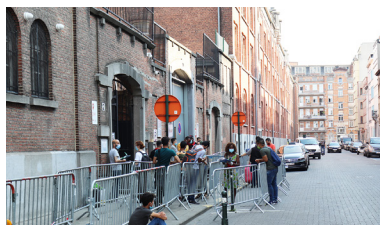
- Registration of application for international protection (ask for asylum): registration at 8.30 a.m.
- Ask for information at the Info Point: open from 8.30 a.m. to 12.30 p.m.

Address:

Rue de Passchendale 2
1000 Brussels

Telephone +32 (0)2 793 82 40

Mail: dispatching@fedasil.be



Voluntary return desk

Fedasil can help you if you are considering returning to your country of origin. You can ask questions at the Fedasil 'return desk'.

Rue d'Arenberg, 8 – 1000 Brussels

Telephone 0800/327 45 (free number) or 02/897 53 00

Open from Monday to Friday from 9.30am to 12pm, or on appointment.



More info? www.fedasilinfo.be

This folder is available in 14 languages | Production: Fedasil
Editor: Michael Kegels | Update: 04.2021